

Clean Paws Pet Cleanup

Service Terms & Policies

At Clean Paws Pet Cleanup, our goal is to keep your yard clean, safe, and stress-free. The following terms help ensure a smooth experience for everyone.

Services Provided

Clean Paws Pet Cleanup provides professional pet waste removal services for residential properties. Services may include recurring cleanups, one-time cleanups, and optional add-on services such as spot deodorize treatments.

Scheduling & Service Frequency

- Services are offered on a **weekly or every-other-week basis**, as well as one-time cleanups.
- Service days may vary slightly due to weather, holidays, or route optimization.
- We strive for consistency and will communicate if adjustments are needed.

Pets & Yard Access

- Dogs must be secured indoors or away from the service area during scheduled visits.
- Gates must be unlocked and accessible on service days.
- If we cannot safely access the yard, the visit may be skipped and billed as scheduled.

Weather & Safety

- Services may be delayed or rescheduled due to unsafe weather conditions (severe storms, lightning, extreme conditions).
- Weather-related changes are handled as fairly as possible and do not automatically qualify for refunds.



Billing & Payments

- Recurring services are billed automatically according to the agreed schedule.
- One-time services are billed upon completion unless otherwise arranged.
- Failed or declined payments may result in paused service until resolved.



Missed Visits & Cancellations

- There are **no long-term contracts**. Service may be paused or canceled at any time with reasonable notice.
- Missed visits caused by inaccessible yards, unsecured pets, or customer-related issues may still be billed.
- One-time cleanups may require a brief assessment before final pricing is confirmed.



Add-On Services

Optional services such as spot deodorize treatments are available upon request and billed separately. These treatments target specific areas and are not full-yard applications.



Property Conditions

Pricing assumes typical residential conditions. Additional charges may apply for:

- excessive waste buildup
- overgrown or hazardous terrain
- multiple dogs beyond standard assumptions

Final pricing is always confirmed before service begins.



Liability & Disclaimer

Clean Paws Pet Cleanup is licensed and insured. We are not responsible for:

- pre-existing yard conditions
- landscaping damage unrelated to service

- sprinkler systems or underground utilities
- unsecured pets or pet-related injuries

Sanitization treatments are intended to reduce odors and bacteria but do not guarantee complete elimination.

Our Commitment

We respect your property, communicate clearly, and take pride in reliable service. If you ever have questions or concerns, please reach out—we're happy to help.

By scheduling service with Clean Paws Pet Cleanup, you acknowledge and agree to these Service Terms & Policies.