

# Clean Paws Pet Cleanup

## Service Terms & Policies

At Clean Paws Pet Cleanup, our goal is to keep your yard clean, safe, and stress-free. The following terms help ensure a smooth experience for everyone.

---



## Services Provided

Clean Paws Pet Cleanup provides professional pet waste removal services for residential properties. Services may include recurring cleanups, one-time cleanups, and optional add-on services such as spot deodorize treatments.

---



## Scheduling & Service Frequency

- Services are offered on a **weekly or every-other-week basis**, as well as one-time cleanups.
  - Service days may vary slightly due to weather, holidays, or route optimization.
  - We strive for consistency and will communicate if adjustments are needed.
- 



## Pets & Yard Access

- Dogs must be secured indoors or away from the service area during scheduled visits.
  - Gates must be unlocked and accessible on service days.
  - If we cannot safely access the yard, the visit may be skipped and billed as scheduled.
- 



## Weather & Safety

- Services may be delayed or rescheduled due to unsafe weather conditions (severe storms, lightning, extreme conditions).
  - Weather-related changes are handled as fairly as possible and do not automatically qualify for refunds.
-



## Billing & Payments

- Recurring services are billed automatically according to the agreed schedule.
  - One-time services are billed upon completion unless otherwise arranged.
  - Failed or declined payments may result in paused service until resolved.
- 



## Missed Visits & Cancellations

- There are **no long-term contracts**. Service may be paused or canceled at any time with reasonable notice.
  - Missed visits caused by inaccessible yards, unsecured pets, or customer-related issues may still be billed.
  - One-time cleanups may require a brief assessment before final pricing is confirmed.
- 



## Add-On Services

Optional services such as spot deodorize treatments are available upon request and billed separately. These treatments target specific areas and are not full-yard applications.

---



## Property Conditions

Pricing assumes typical residential conditions. Additional charges may apply for:

- excessive waste buildup
- overgrown or hazardous terrain
- multiple dogs beyond standard assumptions

Final pricing is always confirmed before service begins.

---



## Liability & Disclaimer

Clean Paws Pet Cleanup is licensed and insured. We are not responsible for:

- pre-existing yard conditions
- landscaping damage unrelated to service

- sprinkler systems or underground utilities
- unsecured pets or pet-related injuries

Sanitization treatments are intended to reduce odors and bacteria but do not guarantee complete elimination.

---

## **Our Commitment**

We respect your property, communicate clearly, and take pride in reliable service. If you ever have questions or concerns, please reach out—we're happy to help.

---

**By scheduling service with Clean Paws Pet Cleanup, you acknowledge and agree to these Service Terms & Policies.**